

Online Account Opening FAQ's

How do I open an account online?

Opening an account online is easy. Simply click "Open An Account" on montgomerybank.com

What accounts are available to open online?

You can open a Montgomery eBlue Checking account, a Montgomery Blue Free Checking account, a Montgomery Gold Money Market Checking account or a Montgomery Blue Savings account online.

What information do I need to open an account online?

You'll be asked for your U.S. Social Security number and valid form of identification including: Driver's license, State ID, Military ID or Passport. You will also need to provide personal information, including your date of birth, and former mailing address(es). Lastly, you will need information from your current bank to fund your new account. This will include the bank routing number and your current account number.

If you are not a U.S. Citizen or U.S. Resident Alien and do not have this information, we will be unable to enroll you online. Please visit one of our branches for assistance.

How do I fund my account online?

You will need your account information from your current bank. This includes your bank's routing number, your account number and the amount you wish to fund your new account.

Can I order checks online when I open my account?

Yes, you will have the option to order our standard checks during the account opening process. If you would like to order specialty checks, you will need to contact a personal banker or our Customer Service Center.

Can I enroll in Online Banking and eStatements when I open my account online?

You may express interest in online banking and eStatements during the enrollment process and you will be notified when this option is available.

Are there location limitations for online enrollment?

Yes, at this time, we are only accepting applications online from Missouri residents and the following counties in Illinois: Calhoun, Madison, Saint Clair, Jersey, Macoupin, Montgomery, Bond, Clinton, Washington, Jackson, Union, Alexander, Johnson, Williamson, Randolph and Pulaski.

What is the minimum deposit needed to open an account online? Is there a maximum?

The minimum online opening deposit is \$50. There is a \$5,000 maximum account funding cap.

How can I contact customer service with questions regarding online account opening?

You can contact our Customer Service Center during normal business hours at 800-455-2275 or by email at customerservice@montgomerybank.com.

What happens after I submit my application?

You will receive an email from Montgomery Bank with further instructions. This email will come from autonotification@accountcreate.fiservapps.com.

I am a current customer, why am I not able to open an account online?

Current customers are able to open additional accounts within their online banking session.